

Integrated Solutions



Increase Engagement
Lower Costs

Health Advocate offers a broad spectrum of integrated solutions that make healthcare easier, more cost-effective and get people fully engaged in their health and well-being.

Navigating Healthcare and Improving Well-Being Takes Four Key Components:



Total health
all in one
place

A benefits portfolio that works together to address the total health of your employees



Personalized
support and
guidance

Members have the support they need when they need it



Healthy,
your-way
technology

Phone, video, in person, online, text, and chat—flexible options that meet people where they are



Data that
transforms
into action

Identify risks, close gaps in care, and track the health of your organization

866.799.2655 | info@HealthAdvocate.com | HealthAdvocate.com

Health Advocate makes healthcare easier for over 12,500 organizations and their members by leveraging a combination of personal support, data and technology to engage people in their health and well-being.

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HealthAdvocateSM

Start with the foundation of an
integrated
solution that drives
engagement



Engagement Select

Ideal for fully-insured clients

A single phone number connects members to all of their benefits with **expert help** navigating the complicated healthcare system.

Engagement 360°

Ideal for self-funded clients

Take engagement a step further by **adding data** to target at-risk members, close gaps in care and improve health outcomes.

EmpoweredHealth

Integration & Cost Savings

Customized offering that includes Engagement Select or 360°, plus additional Well-Being and EAP+Work/Life services.

Combine the right solutions to meet the needs of your organization



Advocacy and Navigation



Health Advocacy

Expert help navigating the healthcare system, resolving claims issues, locating in-network providers and getting to the right care

Benefits Gateway

Connect members to benefits specialists and all of their benefits through a single toll-free number

Expert Medical Opinion

Concierge-level guidance from our clinical team to the nation's top medical experts for in-person or remote second opinions

Enrollment Advocate

Benefit experts educate members about health plan options and benefits during Open Enrollment

Medical Bill Saver™

Experts negotiate with providers to lower medical and dental bills not covered by insurance

Quality Connect Provider Match

Online tool that helps employees locate quality in-network providers that deliver the best care at the highest value

Additional Advocacy and Navigation Solutions:

Personal Health Communications

MedChoice Support™

NurseLine

Mental and Behavioral Health

EAP+Work/Life

Short-term counseling and resources help members with personal, family and work/life concerns; includes 24/7 organizational support to stabilize and minimize the impact of disruptive events and sensitive employee issues in the workplace.

Additional EAP features:

- Self-directed Virtual Therapy
- Digital Cognitive-Based Therapy (dCBT)
- Manager Assistance & Onsite Training

Complete work/life support:

- Personal
- Professional
- Financial
- Legal

Well-Being

Wellness Program

Comprehensive online solution features self-guided workshops, challenges and other tools to engage members in improving their health. Add unlimited one-on-one coaching for more personalized support to achieve behavior change and meet wellness goals.

Biometric Screenings

Nationwide program brings a full range of health screening options and flu shots to the workplace

Chronic Care Solutions

Personalized support from a Nurse Coach for members with chronic health conditions

Telemedicine

24/7, virtual access to licensed medical providers reduces costly ER and Urgent Care visits

Additional Well-Being Solutions:

Tobacco Cessation

Healthy Baby

Health Advocate makes healthcare and well-being easier for organizations and their employees.

We do this by helping individuals and their families make the right health decisions and navigate through complex healthcare issues, while empowering them to take charge of their total health and well-being. We engage people by personalizing their healthcare experience, using a hands-on approach combined with cutting-edge data analytics and proprietary information technology, to help individuals achieve the best possible health outcomes while reducing costs.

HealthAdvocateSM