



papa

FACT SHEET

Papa 2022



It's factors outside of the clinical setting that drive our health care's future. From access to transportation, to the food in our fridge, and the zip code where we live, to our ability to remain socially connected.

At Papa, we believe the answer—to personal care that considers the whole person, and their whole circumstances—is a person.

We've built a national network of empathetic Papa Pals to bring companionship and everyday support to the underserved and overwhelmed. Papa is help right to the door, for less loneliness and more of life where and how we want to live.

Our Papa Pals, care team, and technology platform work together to support our members and their individual needs, and also to activate help through our network—partners such as Uber Health, Milliman HealthIO, DeliverLean CARE, and over 500,000 CBOs. Between our teams and our clients' teams, we help members engage with their benefits, their care, and their community.

Founded in 2017 and headquartered in Miami, Papa's mission is made real by 700+ employees, tens of thousands of Papa Pals, and 70+ Medicare Advantage, managed Medicaid, and employer health plan clients and their member populations across the United States.

In 2022 alone, we'll create over 140 years of connection for our members.

Leadership and investors

Andrew Parker, founder and CEO
Alfredo Vaamonde, co-founder and COO

Papa is backed by Canaan, Tiger Global Management, Comcast Ventures, SoftBank Vision Fund 2, TCG, Initialized Capital, and Seven Seven Six, and other top institutional and individual investors.

Select recognition in 2021

Rock Health's Top 50 In Digital Health Equity Advocate Award

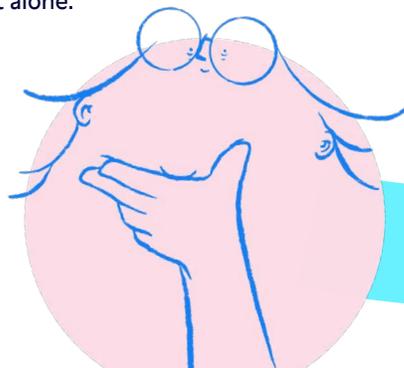
Crunchbase's Top 30 Funded Black and Latinx Companies

CB Insights Digital Health 150

Our story

It all began with Andrew's papa, Joseph. As the family struggled to balance the daily demands of life, Andrew found his papa a "pal." Today, Papa Pals all over the U.S. cultivate community with people of all walks and stages of life.

This is our mission—to create a new kind of care, built on human connection. For all that life asks of us, in our more and more spread-out existence, we envision a world where no one has to go it alone.



Improved well-being

45%

reported increase in physically and mentally well days.¹

Enhanced care

15,000

care gaps closed in the fourth quarter of 2021 alone.¹

Reduced loneliness

69%

reported significant reduction in loneliness.²

Increased retention

90%

credit Papa as a reason for staying with their health plan.¹

¹Papa analysis ²Humana Inc. and Papa